

General terms and conditions of sale

CANCELLATION CONDITIONS

In the box below, you will find the cancellation charges.

You can cancel your booking by clicking on the link at the end of your confirmation email and following the instructions on your screen.

If your booking includes a booking fee, please note that this is non-refundable.

It is advisable to cancel as soon as possible once the cause for cancellation has occurred.

CANCELLATION CHARGES

Once a booking has been made, 100% of the booking is charged and is non-refundable.

In the event of cancellation, if you have paid all or part of the booking online, this amount will be returned to you after deduction of the cancellation fee (except for non-cancellable, non-refundable offers).

TAXES

All prices include VAT. Visitor's tax, government or local taxes may be charged as a supplement.

ARRIVAL TIME / DEPARTURE TIME

Your room or flat will be available at reception from the time indicated below. On the day of your departure, you must vacate your room/apartment by the time indicated below. Failure to do so may result in an additional night being charged.

We recommend that you use the 'Comments or additional information' box on the booking form to let us know your estimated arrival time, particularly if it is late.

Arrival time (from): 15:00 Latest check-out time: 12:00

Reception opening hours: 24-hour reception

PAYMENT AND BOOKING CONFIRMATION

In the box below, you will find the financial commitment that will be required to validate and guarantee your booking.

Payments must be made using one of the cards below, via our secure web pages. Your credit card details will be encrypted using SSL (Secured Socket Layer) protocol up to 128 bits. Your credit card details can never travel unencrypted over the internet.

- Visa
- Eurocard / Mastercard
- American Express

• Diner's Club

Any extras (bar, telephone, etc.) that are not explicitly included in the prices will be payable directly on site.

PAYMENT AND CURRENCY

100% of the total amount, excluding extras, will be debited at the time of booking. Your account will be debited in EUR.